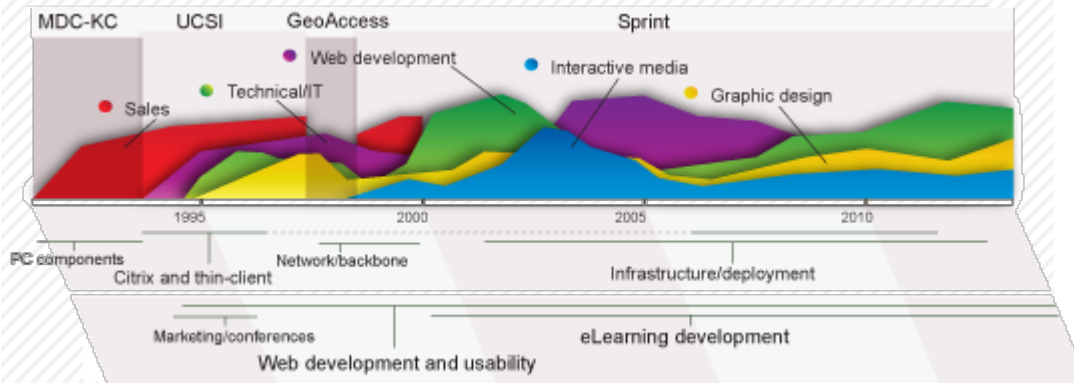


Professional summary

A multimedia developer who specializes in the creation of magical and memorable learning events. Diverse technical background and specialty in usability allows unique approaches to challenges by combining technology-based skills and business acumen to identify opportunities and solutions which support both company strategy and audience demands.



Experience overview

Sprint 1999-present	eLearning development, user experience & motivation, usability, mobile, technical SME, application support, strategy
GeoAccess 1998-1999	balance client expectations with technical capabilities, contract negotiation, interface design
UCSI 1995-1998	consulting, infrastructure, strategic alignment, sales, brand and web development

Speaking engagements

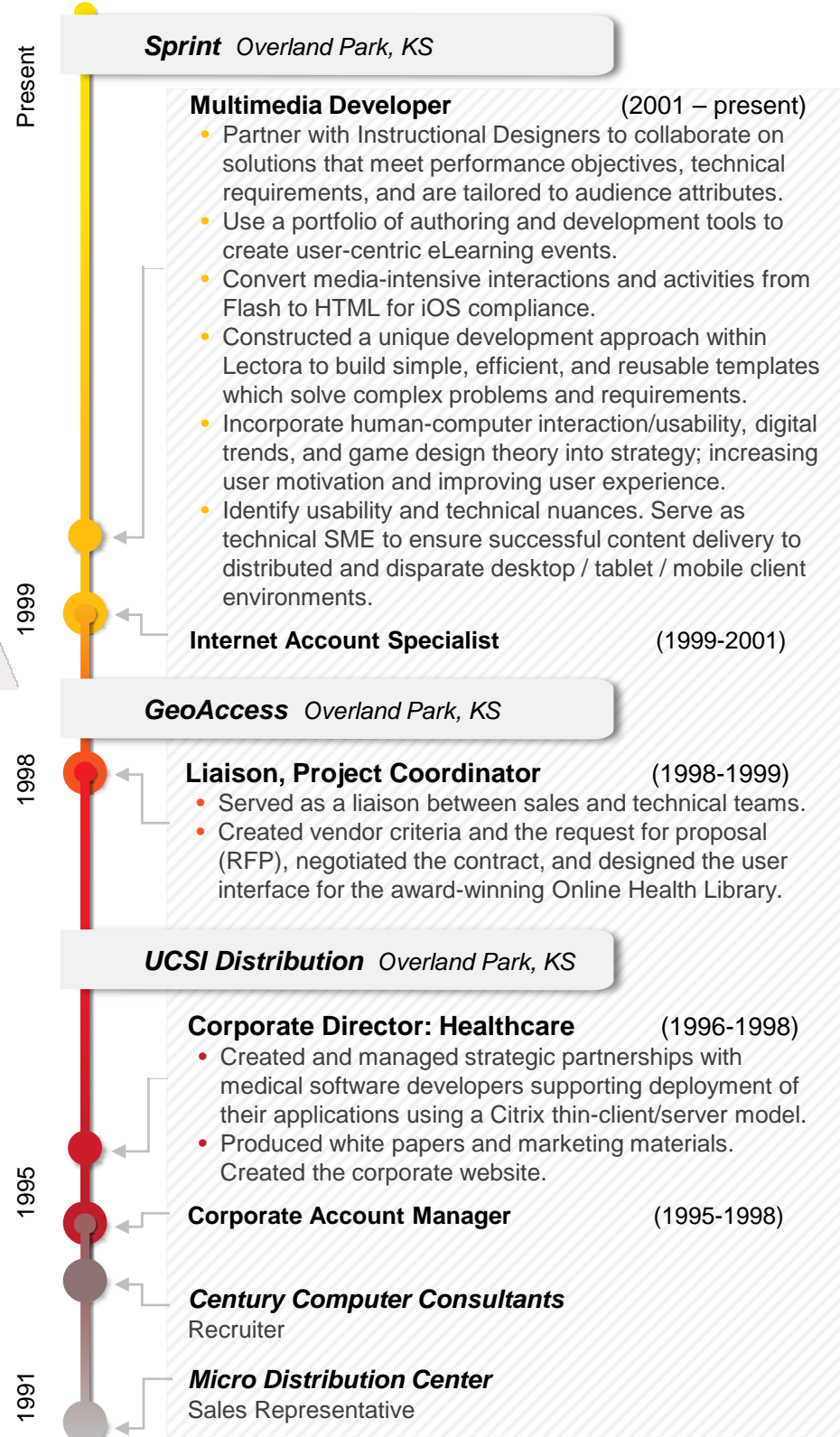
LUC 2014	◆ Power User Showcase ➤ <i>Let's be realistic. All that in one training solution?</i>
LUC 2013	➤ <i>That was created with Lectora?!</i>
LUC 2012	➤ <i>Creating Lectora Files for Reuse & Distributed Development</i>

LUC: Lectora User Conference ◆ Keynote ➤ Speaker

Most recent
Lectora
Photoshop
Illustrator
Dreamweaver
InDesign
HTML
CSS
Javascript
Office
Visio

Past
Flash
Director
Authorware
Project

Inspirations
Will Wright
Jacob Nielsen
Luis von Ahn



Present
1999
1998
1995
1991

Sprint Overland Park, KS

Multimedia Developer (2001 – present)

- Partner with Instructional Designers to collaborate on solutions that meet performance objectives, technical requirements, and are tailored to audience attributes.
- Use a portfolio of authoring and development tools to create user-centric eLearning events.
- Convert media-intensive interactions and activities from Flash to HTML for iOS compliance.
- Constructed a unique development approach within Lectora to build simple, efficient, and reusable templates which solve complex problems and requirements.
- Incorporate human-computer interaction/usability, digital trends, and game design theory into strategy; increasing user motivation and improving user experience.
- Identify usability and technical nuances. Serve as technical SME to ensure successful content delivery to distributed and disparate desktop / tablet / mobile client environments.

Internet Account Specialist (1999-2001)

GeoAccess Overland Park, KS

Liaison, Project Coordinator (1998-1999)

- Served as a liaison between sales and technical teams.
- Created vendor criteria and the request for proposal (RFP), negotiated the contract, and designed the user interface for the award-winning Online Health Library.

UCSI Distribution Overland Park, KS

Corporate Director: Healthcare (1996-1998)

- Created and managed strategic partnerships with medical software developers supporting deployment of their applications using a Citrix thin-client/server model.
- Produced white papers and marketing materials. Created the corporate website.

Corporate Account Manager (1995-1998)

Century Computer Consultants
Recruiter

Micro Distribution Center
Sales Representative